



EMITE DASHBOARD & ANALYTICS OVERVIEW

eMite Service Intelligence Platform combines Analytics, Correlation, Capacity, Performance, Availability and SLA Management into a single out of the box business dashboard software solution. From the very outset our mission has been to aggregate from any data source and provide customized views for both business & IT, delivering this with a presentation layer that is truly end user driven.

BUSINESS BENEFITS



NO NEED FOR EXPENSIVE DATABASE & BI LICENSES COSTS



A REMARKABLY SIMPLE TO USE BUSINESS INTELLIGENCE SOLUTION



SIGNIFICANTLY IMPROVE YOUR DECISION MAKING

FINANCE, CRM & BUSINESS

Self Service Dashboards

Connect to any business system

Don't wait for your Data Warehouse team

Real-Time dashboards

Create Dashboards & Reports in minutes

Finance, CRM or Custom Application

No performance impact on your source systems

Slice – Dice – Drill Down – Drill Through

Fast to Build & Fast to Use

CAPACITY PLANNING

Report Across All IT & Business Metrics

Trending

Predictions

Modelling

What If

Data Aggregate

BI Analytics

Deviation From Norm Charting

Deviation From Norm Event Management

Deviation From Norm Event Management

Alerting On Predicted Breaches

Service Model Grouping

CMDB Integration

Drill Through

Drill Down

Pivot Grid Interface

PERFORMANCE & AVAILABILITY

Single pane of glass / Manager of Managers

Infrastructure / Application / Business Service Views

Real-Time Evaluation

Multi-Tenant Dashboard

User Based Dashboard Creation

Many to Many Service Model Relationship Hierarchy

Notification & Escalation

Metric History Trending

Threshold & Event Management

SLA & KPI'S

View KPI Performance In Near Real-Time

Advanced Dashboard Interface

Create Your Own Advanced KPI's With No Code

Link From a Service Based KPI To The Underlying CI

Manage Team Performance

Drill Through from High Level to Incident Detail

Time & Status Based KPI's

Set Thresholds & Events on KPI Breaches

Automated Reporting

Apply KPI's to Every Level of the Service Model

Availability & Service Desk KPI's

KPI Dashboard & Reports

Monthly & Daily Calendar View

Conditional Formatting